



Scan the code or go to [go.cryofuture.com/mid-iowa-fertility](https://go.cryofuture.com/mid-iowa-fertility) for more info

Dear Valued Patients,

Thank you for trusting Mid-Iowa Fertility with your care. We are writing to share an update regarding the storage process and location of specimens currently stored at Mid Iowa Fertility.

**This update specifically applies to patients storing specimens (sperm, eggs, and/or embryos) at Mid Iowa Fertility. Patients currently storing specimens with ReproTech are not impacted by this change and do not need to take any action unless desired.**

It is very common for fertility clinics to coordinate long-term storage at a separate location or facility to best meet patient needs. Previously, our laboratory had sufficient capacity to accommodate patient specimens. Now, with CryoFuture as our preferred provider, we are able to offer safe, reliable, and local long-term storage while allowing our office to focus on maximizing care for current and future patients. We are planning to safely and securely transfer your specimens from our laboratory to CryoFuture, our trusted local provider of long-term storage, as of **1/7/2025**.

CryoFuture provides industry-leading transportation and storage services, including a state-of-the-art facility, a 24/7 thermal monitoring system, and earthquake/fireproof safes where your specimens will be stored and monitored. The CryoFuture storage facility is located in Addison, IL and when needed, your specimens will be transferred back to our office at no additional fee. All specimens are transported in cryogenic tanks within a safe, and deliveries are made by a trained, dedicated door-to-door courier.

In addition to storing and transporting your specimens, CryoFuture will also handle all storage billing through the convenience of their web app. The CryoFuture app provides secure and convenient access to your specimen information, allows you to easily view and manage your account, update personal details, access billing statements and more.

**At this time, you will need to set up an account with CryoFuture or you can elect to discard or donate your specimens.**

To set up your account with CryoFuture, please visit: <https://go.cryofuture.com/mid-iowa-fertility/> and a CryoFuture Patient Onboarding Representative will reach out to you.

If you choose to discontinue storage of your specimens or relocate your specimens to a different facility of your choice at your own cost – please contact our office (515) 969-0472 by **2/15/2025**.

We have included additional information below to help address questions you may have. If you have any concerns or requests, please call or text CryoFuture's dedicated Mid Iowa Fertility line (515) 969-0472 or email [mid-iowa-fertility@cryofuture.com](mailto:mid-iowa-fertility@cryofuture.com).

Sincerely,

Mid Iowa Fertility Team



Scan the code or go to [go.cryofuture.com/mid-iowa-fertility](https://go.cryofuture.com/mid-iowa-fertility) for more info

## Frequently Asked Questions

### **What do I need to do to continue storing my specimen?**

Set up your account with CryoFuture at <https://go.cryofuture.com/mid-iowa-fertility/> and a CryoFuture Patient Onboarding Representative will reach out to you. You can also call or text CryoFuture's dedicated Mid Iowa Fertility line (515) 969-0472 or email [mid-iowa-fertility@cryofuture.com](mailto:mid-iowa-fertility@cryofuture.com).

If you prefer to relocate your specimens to a different facility of your choice at your own cost – please contact our office (515) 969-0472 within 30 days of receiving this letter to discuss your options.

### **What do I need to do to discontinue storing my specimen?**

Please call our dedicated Mid Iowa Fertility line at (515) 969-0472 to discuss these options.

### **Why are specimens being moved to a new location?**

It is very common for fertility clinics to coordinate long-term storage at a separate location or facility to best meet patient needs. Previously, our laboratory had enough capacity to accommodate patient specimens and there were no alternative storage facilities that meet our standards. Our new partnership with CryoFuture provides safe and reliable storage and allows our office to support care for current and future patients.

### **Will it take longer to access my specimens if they are stored at CryoFuture?**

The CryoFuture facility is located in Addison, IL, which is within a 5-hour driving distance, and our facility can easily arrange transport whenever needed.

### **Are there additional fees regarding this transition?**

No, there are no charges or fees associated with this transition.

### **How are you going to maintain the safety and privacy of my Specimen during transport?**

CryoFuture provides industry leading transportation and storage services. This includes maintaining the physical and information security of patient specimens.

### **Who can I talk to at Mid Iowa Fertility if I am not able to connect with CryoFuture?**

CryoFuture provides great customer service to its clients. You are always welcome to call our office at (515) 969-0472 if you have concerns.